



Electricity Facts Label (EFL)

OCTOPUS ENERGY - OctoPlus365 - Oncor - 10/01/2021

ELECTRICITY PRICE

| | | | |
|------------------------|---------|----------|----------|
| Average monthly use: | 500 kWh | 1000 kWh | 2000 kWh |
| Average price per kWh: | 13.3 ¢ | 12.0 ¢ | 11.3 ¢ |

| | | |
|-------------------------------------|------------------------------------|-----------------------------------|
| <u>Octopus Energy Charge</u> | <u>Oncor Charge per kWh</u> | <u>Oncor per meter Fee</u> |
| 6.5 ¢ per kWh | 4.2 ¢ per kWh | \$3.42 per month |

Monthly Subscription Fee (Base Charge): \$10.00 per month

This price disclosure is an example based on the usage levels shown above. Your average price for electricity will depend on your exact monthly usage. The average prices shown above include the Octopus Energy charge and monthly subscription fee as well as the TDU recurring charges (per meter and per kWh) as shown. TDU charges will be itemized separately on your bill. This price is fixed for the term of the contract except as noted below. The above prices does not include any payment processing fee.

Each month you will also be billed all taxes, including sales tax, and reimbursement for the state miscellaneous gross receipts tax, as applicable. These taxes are not included in the above average price calculation.

The average prices listed above do not include and TDU fees for underground service (if applicable to your location) or facility relocation fees or other charges ordered by a municipality.

OTHER KEY TERMS AND QUESTIONS

Customer must consent to use of email or text message to receive important contract documents and bills.
See Terms of Service Agreement for a full listing of fees, deposit policy and other important terms.

DISCLOSURE CHART

| | |
|--|---|
| Type of Product | Fixed Rate Product |
| Contract Term | 12 months |
| Do I have a termination fee or any fees associated with terminating service? | No |
| Can my price change during the contract period? | Yes |
| If the price can change, how will it change and by how much? | The average prices shown above may change during the contract term only under the following circumstances: to reflect actual changes to the TDU charges; changes to the Electric Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads; or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs that are outside our control. |
| What other fees may I be charged? | Credit Card Processing Fee: 2.9% + 30 cents per transaction |
| | Disconnect Fee: \$10.00 per disconnect |
| | NSF & Returned Payments Fee: \$35.00 |
| Is this a pre-pay or pay in advance product? | No |
| Does Octopus Energy purchase excess distributed renewable generation? | Yes (at the Real Time Settlement Price Point) |
| Renewable Content | This product is 100% renewable. |
| Statewide average for Renewable Content | 25.00% |